

# Sts. Mary & Elizabeth Hospital

A service of Jewish Hospital & St. Mary's HealthCare

The management team and staff of Sts. Mary & Elizabeth Hospital Surgical Services would like to say "Thank You" for choosing our hospital for your surgical care. Your surgical services staff includes nurses, surgical technologists, anesthesia caregivers and ancillary personnel in the Holding Area, Surgery and Post Anesthesia Care Unit (PACU).

Our ultimate goal is that you and your family are completely satisfied while you are in our care. We will make every attempt to keep you and your family informed and to provide updates at frequent intervals.



## SURGICAL SERVICES

### For More Information

To learn more about services available at Sts. Mary & Elizabeth Hospital, call (502) 363-7930.

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[www.jhsmh.org](http://www.jhsmh.org)

1850 Bluegrass Ave.  
Louisville, KY 40215

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## Communication

While you are in our care, we will provide your designated family member with a pager. These pagers will reach throughout the hospital and into the parking lot. This is the extent of their coverage. This is how we will communicate with your family about your care. Any hospital phone may be used to return these pages.

You may return these pages by calling 16617.

## When should a family member expect a page?

- When the patient is taken to the Operating Room;
- Hourly, throughout the surgery procedure; and
- At the end of the surgical procedure we will notify the family that the surgery is complete and tell them where to meet the surgeon. After speaking with the surgeon the family will need to return to the waiting room until contacted by the Post Anesthesia Care Unit nurse (PACU). Patients may remain in the PACU from one to several hours. Do not be alarmed.

When the patient is ready to be transferred to a room or to go home, the family will be notified again. At this time, if they are using the pager, please call the PACU at 16650.

Please return these pagers to the waiting room or to the PACU staff when the patient leaves the Surgical Services Department.

## Holding Area Staff

If patients are in the holding area or PACU for an extended time, the staff will make every effort to allow family members to visit. However, due to safety and privacy reasons, we cannot always do this. We will try to let families visit at all reasonable times. When we do allow you to visit, we ask you limit visitation to only two people at a time, for five minute intervals.

## Remember

If at any time you have concerns, or you are not completely satisfied with your care, please feel free to contact our management staff.

## Nurse Manager, Surgery

Pager (502) 443-9276

## Nurse Manager, Post Anesthesia Care Unit and Holding Room

Pager (502) 372-2150

## Executive Director, Surgical Services

Pager (502) 344-9253

## Cafeteria

The cafeteria is located on the ground floor by the C Elevators.

## Serving hours are:

### Breakfast:

Monday - Friday 6:30 a.m. - 9:45 a.m.

### Lunch:

Seven days a week 10:30 a.m. - 2:00 p.m.

### Dinner:

Monday - Friday 3:30 p.m. - 7:30 p.m.

Saturday, Sunday and Holidays 3:30 p.m. - 7 p.m.

## Chapel

The Chapel is located on the ground floor near the main lobby. It is a quiet, peaceful space that you are welcome to visit. Should you need the assistance of a member of the Chaplaincy Services, please contact 16407 by using any hospital phone

## Gift Shop

Our gift shop is located on the ground floor near the main lobby. The gift shop sells candy, snacks, reading material, flowers and small gifts.



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