

Journey to Excellence

*Community
Benefit Report
2009*

Our Mission

In consonance with our Jewish and Catholic beliefs, traditions and heritage of service, it is the mission of JHSMH to provide health care services of world-class quality to all people.

 **Jewish Hospital &
St. Mary's HealthCare**



Message to Our Community

The daily contributions and accomplishments of nearly 7,500 team members and physicians at Jewish Hospital & St. Mary's HealthCare (JHSMH) are what make this organization so special. Today, JHSMH includes more than 70 health care facilities and 1,900 patient beds in Kentucky and southern Indiana, which provide a complete array of health care services including hospitals, outpatient care, psychiatric care, rehab medicine, home care and physician services. And last year, we provided over \$31,033,000 million in charity care for services that directly benefit the community.

Our Foundation leads the way in innovation

One constant at JHSMH is the significance of our generous donors. Because of their philanthropic spirit, we are addressing the health care needs of our community and making it a better place to live. Our donors' generosity has enabled us to achieve our goal of providing our patients "excellence" in medical care.

Educating Health Caregivers by Funding Scholarships

At the end of 2009, the Bureau of Labor Statistics (BLS) projected that more than 581,500 new RN positions will be created through 2018, which would increase the size of the RN workforce by 22 percent. To address this increased need for nurses, generous donors have established scholarship endowment funds with our Foundation. This financial assistance program helps bright students secure a college degree in a high-demand medical field. Upon graduation they begin their careers with JHSMH. Our goal over the next three years is to double the number of educational awards given. A gift commitment of \$10,000 or greater can create a newly named fund, an excellent way to permanently honor someone special while touching the lives of countless patients and families in a lasting and meaningful way.

Our Commitment to Excellence

On August 30, 2009, the JHSMH Board of Trustees voted unanimously to formally engage Wellspring Partners to provide management services through mid-2010 to help us become an even stronger organization. In addition to providing management services, Wellspring has worked alongside our JHSMH leaders to implement initiatives and programs that will have lasting results across the organization. Since the engagement began, we have seen significant strides in both quality and financial performance that have positioned us well for the future.



Sincerely,

A handwritten signature in black ink that reads "LouAnn Atlas".

LouAnn Atlas
Board Chair
Jewish Hospital & St. Mary's HealthCare



A handwritten signature in black ink that reads "Janice James".

Janice James
Transition CEO
Jewish Hospital & St. Mary's HealthCare

Community Benefit

Our values are the core of everything we do and part of those values is giving back to the communities we serve. We commit to healthy communities by investing in health activities, educational endeavors and community enrichment. During the 2009 fiscal year, Jewish Hospital & St. Mary's HealthCare provided \$53,795,358 in community benefit to the communities we serve.

Charity Care: \$31,033,000 (Reported at Cost)

Free or discounted health services to those who cannot afford to pay and who meet all criteria for financial assistance.

Unreimbursed Health Services: \$10,044,065

Payments received from government programs that are below the cost of treating patients.

Community Health Improvement Services: \$3,295,116

Clinical and non-clinical services provided to the community for free or for fees that did not cover costs (Health Fairs, Screenings, Subsidized Departments - ER, VADs, and Transplant).

Financial Contributions: \$1,326,958

Contributions that included cash and in-kind items made to individuals and non-profit organizations.

Community Building Activities: \$61,472

Assistance provided to programs to address the root cause of health problems, such as poverty and homelessness.

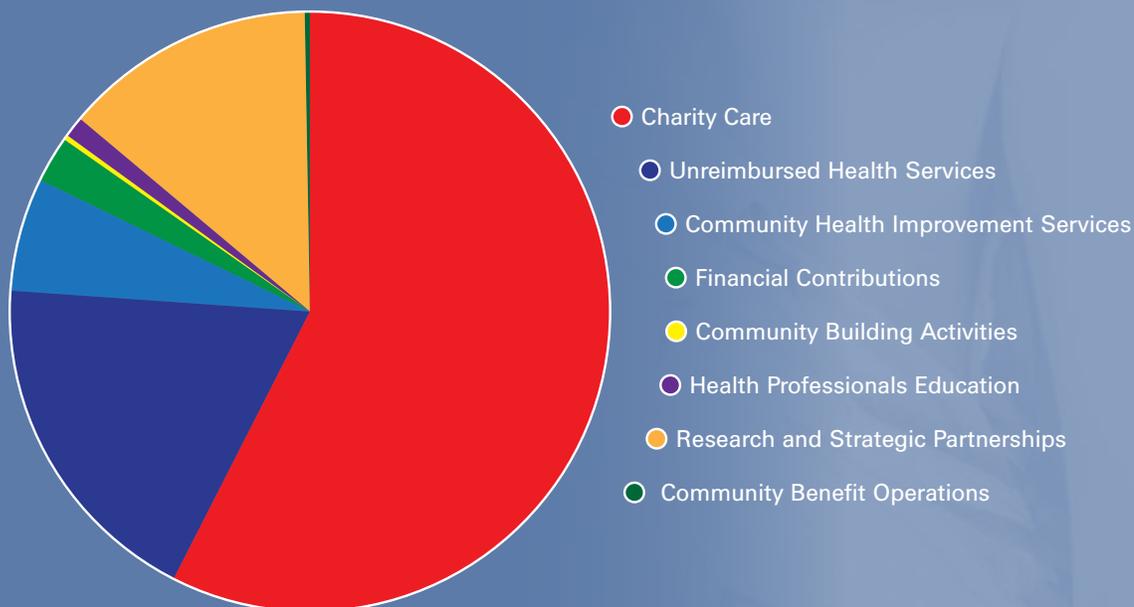
Health Professionals Education: \$638,297

The Jewish Hospital & St. Mary's Foundation provided educational assistance that opened the classroom door to aspiring nurses and students interested in pursuing allied health care careers.

Research and Strategic Partnerships: \$7,388,239

Including support provided to the University of Louisville for academics and cardiac research.

Community Benefit Operations: \$8,211



Research

World's first FDA-approved "c-kit positive" cardiac adult stem cell patient receives infusion

On July 17, 2009, 66-year-old Michael (Mike) Jones became the world's first recipient of the first phase-one FDA-approved clinical trial using "c-kit-positive" adult cardiac stem cells to treat congestive heart failure. The clinical trial is being conducted by a team of University of Louisville physicians at Jewish Hospital. During the outpatient infusion procedure, Jones' own cardiac stem cells were injected directly into his heart's scar tissue using a minimally-invasive cardiac catheterization procedure that reaches the heart through an artery in the patient's leg.



Mark Slaughter, M.D.

Mark Slaughter, M.D., Chief of the Division of Cardiothoracic Surgery at UofL and Director of the Heart Transplant and Mechanical Assist Device Program at Jewish Hospital, performed coronary artery bypass surgery on Jones on March 23. Jones suffered from congestive heart failure due to multiple blocked arteries that resulted in permanent scarring of his heart muscle. During the procedure, Jones' cardiac stem cells were retrieved from a portion of his atrium, the upper chamber of the heart. The tissue was sent to Piero Anversa, of Harvard University and Brigham & Women's Hospital in Boston, for processing in order to grow cardiac stem cells from Jones' tissue.



Roberto Bolli, M.D.

The infusion procedure was performed at Jewish Hospital by Sohail Ikram, M.D., UofL Professor of Medicine and Director and Chief of Invasive and Interventional Cardiology.

Individuals wishing to learn more about this study should call 502-852-1837.

Clinical Advancements

Jewish Hospital acquires Kentucky's first CereTom Portable CT scanner

Thanks to a generous donation by Jim and Dot Patterson, Jewish Hospital unwrapped a new present that increased the level of care for stroke patients. A "first in Kentucky," the new state-of-the-art portable CereTom™ 8-Slice CT scanner enables imaging to be performed at the bedside, rather than in the radiology department. The new CT scanner is used in the hospital's intensive care units where it saves time and minimizes the risks inherent in having to transport critically ill neurology patients, such as victims of stroke and patients with brain tumors.

The machine is capable of generating high-quality images of the head and neck, on par with conventional scanners, but is light enough to be placed on wheels and pushed anywhere it is needed.

In honor of the Pattersons' million-dollar donation, Jewish Hospital established the Dot Patterson Stroke Institute. Their generosity also created a new eight-bed unit at Jewish Hospital to provide intermediate-level care for patients who are ready to leave the intensive care unit, but who still require monitoring and attention. Kentucky's first dedicated stroke step-down unit opened in April 2009.



Sts. Mary & Elizabeth Hospital and Jewish Hospital receive Highest Honor from American Stroke Association

Sts. Mary & Elizabeth Hospital and Jewish Hospital have both received the American Stroke Association's Get With The Guidelines – Stroke (GWTG–Stroke) Gold Performance Achievement Award, their highest honor. The award recognizes both hospitals' commitment and success in implementing a higher standard of stroke care by ensuring that stroke patients receive treatment according to nationally accepted standards and recommendations.



The American Heart Association and American Stroke Association recognize this hospital for achieving at least two years of 85% or higher adherence to all Get With The Guidelines™ program quality indicators to improve quality of patient care and outcomes.

As the region's first comprehensive stroke center, Jewish Hospital has been recognized before as one of the top 50 hospitals in America in neurology and neurosurgery by *U.S. News & World Report* and both facilities were recognized by the American Stroke Association as a Silver Performance Achievement winner in 2008. In 2009, both Sts. Mary & Elizabeth Hospital and Jewish Hospital were eligible for the Gold Award since they reached the requirements for 24 consecutive months.





Serving Our Community

Our Lady of Peace Opens First Psychiatric Residential Treatment Facilities

Our Lady of Peace, a service of Jewish Hospital & St. Mary's HealthCare, in April 2009, opened Kentucky's first intensive special needs Psychiatric Residential Treatment Facilities (PRTF) serving children ages 12-17.

The new facilities were designed and built for children with psychiatric conditions and other special needs including mental retardation, autism or brain injury. The two PRTFs are located on property between 4419 LaSalle and 4416 Malcolm avenues in south Louisville (near Sts. Mary & Elizabeth Hospital).



The \$2.1 million building project includes two, unique facilities in Kentucky designed to serve as "step down" residential centers for children and adolescents coming from inpatient psychiatric hospital care. Each facility includes nine beds, a food preparation area, dining area, bath and classroom.

Our Lady of Peace Unveils Children's Peace Center Program

Thanks to WHAS Crusade for Children, and their many contributions over the years, Our Lady of Peace is one of the largest private providers of youth behavioral health services in the country. Approximately 75 percent of inpatients at the hospital are children. In addition, the majority of the children treated at the facility are placed in outpatient programs.



The Children's Peace Center serves as the banner for the hospital's children's programs, which include free assessments by professional clinicians, inpatient care, day and evening outpatient programs and specialized services such as Peace Academy, a partnership with Jefferson County Public Schools that allows children to continue their class-work while receiving treatment.

Local Physicians Give Back to the Community

For the past 18 years, physicians associated with Jewish Hospital & St. Mary's HealthCare have been giving back to their community in the form of college scholarships.

The scholarship program began in 1991 as a Sts. Mary & Elizabeth Hospital medical staff initiative, in which member dues went towards creating one-time scholarships to area high school seniors. In 1992, the staff awarded the first scholarship, and several years later, substantially increased their dues to fund more scholarships. In 2009, ten \$3,000 scholarships were awarded to local students. Since the program's inception, the medical staff has awarded \$188,000 in scholarships.

With the 2005 merger of Jewish Hospital HealthCare Services and CARITAS Health Services, both medical staffs came together to offer up dues towards scholarships, and expanded their reach to all students in Jefferson County and parts of Bullitt and Oldham counties, which are in the primary service area of the affiliated physicians.

JHSMH Offers Free Flu Protection Kits to the Community

To help prevent a widespread local outbreak, Jewish Hospital & St. Mary's HealthCare offered free flu protection kits to the community during the Fall of 2009. The free kits were available to the general public at VNA Nazareth Home Care Flu Shot clinics and at 27 Jewish Physician Group offices throughout the community. Each kit contained a bottle of hand sanitizer, disposable thermometer, tissues, flu information pamphlet and medical mask. Nearly 13,000 kits were distributed.

Intense Storms Force Sts. Mary & Elizabeth to Temporarily Close

Tuesday, August 4, 2009, shortly after 8 a.m., intense storms pounded Louisville with six inches of rain in just an hour's time. Torrents of water flooded much of the city. Although some hospitals had issues with the deluge, Sts. Mary & Elizabeth Hospital (SMEH), the primary hospital serving the 176,000 residents of Louisville's southern corridor and the city's second busiest Emergency Department, sustained tremendous damage.

When the basement of the hospital flooded with 16 feet of water, it destroyed the electrical and mechanical systems. For the first time since the Sisters of Charity of Nazareth began this mission and ministry in 1874, SMEH was forced to close its doors. But, through the hard work of all those involved, services were restored less than two weeks after the flood and by October, the hospital was once again fully-operational. However, much work continues. Today, work is currently underway to move the mechanical and electrical systems to a new and more efficient central power plant – reducing the likelihood of sustaining such damage again.



In December 2009, Modern Healthcare, a national health care magazine, announced that SMEH was one of five winners of the 17th annual *Spirit of Excellence Award*. SMEH won in the category of "C.A.R.E.S. (Compassion, Accountability, Respect, Enthusiasm and Service), for their extraordinary service during the flooding that closed the hospital for 10 days in August.

Jewish Hospital Medical Center Northeast Opens in August 2009

Jewish Hospital Medical Center Northeast is a four-story, 120,000 square foot facility located at 2401 Terra Crossing Boulevard, just off Old Henry Road at I-265/Gene Snyder Freeway.

Medical Center Northeast is part of our continued efforts to take quality health care to areas where our patients live. This facility is easily accessible and in close proximity to a growing number of neighborhoods and schools.



Services offered at the medical center include:

- 24/7 Emergency services with care provided by board-certified Emergency Medicine physicians
- Advanced diagnostic medical imaging – MRI, PET/CT, CT, fluoroscopy, full-field digital mammography, nuclear medicine, x-ray, ultrasound and DEXA/bone density
- Comprehensive outpatient cancer treatment services including radiation therapy and infusion
- Holistic medicine – including massage therapy, reflexology and craniosacral therapy
- Cardiac services including stress testing, EKG, Holter monitoring and echocardiography
- Laboratory services
- Frazier Rehab Institute outpatient services
- EmployCare – 24-hour treatment of work-related injuries and illnesses
- Physician offices – primary care and specialists

For more information call 502-210-4200.

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